

#### Lowick School Bunkhouse Nr Ulverston Cumbria LA12 8EB

www.riverdeepmountainhigh.co.uk info@riverdeepmountainhigh.co.uk 015395 28666



# Lowick School Bunkhouse Booking Info and Conditions

#### Facilities - sleeps up to 22 people

- Front door directly into muddy boot entrance with access to the drying room and toilet/shower rooms.
- Separate male and female toilet facilities each with 2 toilets, sinks and 2 showers.
- Fully equipped kitchen-diner with range cooker, fridge, freezer, toaster, microwave, large sink, dining tables and stackable chairs, cleaning equipment etc.
- Drying area for wet coats and boots.
- Lounge/meeting room with wood burning stove, double height ceiling, sofas, table football, wii, projector and screen, white board and more stackable chairs.
- Bedrooms: there are three separate dorms with bunk beds sleeping 4, 8 and 10.

### Heating & Lighting

- Within the lounge/meeting room the wood burning stove is the main heat source. This also affects the level of warmth in the bedrooms and corridor.
- Heating within the rest of the bunkhouse is provided by electric oil-filled radiators.
- We try wherever possible to provide enough wood/fuel to last your stay, there will be some inside and more in the bunker just outside the entrance. Details are provided inside the bunkhouse of how to light the fire. (This fuel is NOT to be used on the bonfire or bbq.)
- Please be responsible during your stay by ensuring lights and heaters are not left on un-necessarily.
- Please do not touch any of the light bulbs, if any are broken please report these to the office.

## Charges

Please see the website for current prices.

Group bookings will be subject to a £250 damage deposit. Family Bundle bunkhouse bookings will be subject to a £100 damage deposit.

Booking for all groups is dependent on an activity booking during your stay.

Preferred payment method is by debit or credit card by calling the office 015395 28666 during office hours, or a cheque made payable to 'RDMH' and posted to the address at the top of the page. We can also provide an invoice which allows payment by BACS. Damage deposits must be paid by card to enable efficient refunds.

### Arrival & Departure

- Arrivals should take place after 4pm.
- You will receive an email with instructions regarding receiving the key and other useful information 4 days in advance of your stay.
- The bunkhouse should be vacated by **11am on Fridays and 12 noon on Sundays** to enable sufficient time to prepare it for the next guests. Cars can be left in the car park after this time but please remove all belongings from inside the property and make sure that the bunkhouse is accessible.
- If you wish to arrive/depart earlier/later than these times, permission must be sought from the office
- Please park cars diagonally along the left hand wall of the car park, **not** in front of the railings. This leaves space for the RDMH trailers to manoeuvre and instructors to load kit.

You must leave the property as [clean as] you found it. Please ensure you leave enough time to do
this properly. A charge of £20 will be taken from the deposit for each hour of cleaning time
needed.

#### What You Need To Bring

- All bedding or sleeping bags & pillows.
- Tea towels, washing up liquid, toilet roll.
- All your personal stuff/towels/food. The nearest supermarket is Booths which is a 10 minute drive into Ulverston. Greenodd village is just 2 minutes' drive away and has a well-stocked though small shop/post office, butchers, bakers and a very good fish and chip takeaway!
- Charcoal if you wish to have a BBQ (there is a BBQ and tools).
- A torch to assist in lighting your path when venturing to/from the nearest pubs. Further info and directions can be found in the bunkhouse.
- Sky box if you wish to make use of the satellite dish!
- Firestarters/Kindling & Wood if you wish to have a bonfire or we can provide some bags of logs at £6 a bag and pallets are available at £3 each.

#### What You Can Expect From Us

- A clean, well equipped and maintained accommodation facility
- Information on request beforehand
- · Helpful booking service
- Large parking area with plenty of turning space

#### What We Ask Of You

- Please treat the bunkhouse, environment, local residents and other visitors to the area with respect.
- Please minimise wear and tear on the living areas by leaving muddy/wet footwear, coats etc. in the 'wet boot' area/drying room.
- Please help us save electricity by switching off lights and radiators when not needed.
- Please allow time for cleaning the bunkhouse to a good standard before departure.
- Please make sure all rubbish bags and recycling are placed fully into the outside bin provided. If any bags are left outside the bins, local wildlife will spread the contents all over the yard.
- Please do not smoke in or near to the bunkhouse and ensure litter is not dropped around the grounds. Any cigarette butts must be disposed of on the bonfire.
- Please notify the booking office of any breakages or problems on 015395 28666.

## Cancellation policy

- The associated charges increase the closer the cancellation is to the booking date.
- The deposit secures the booking and so once paid will not be returned if the booking is cancelled.
- The balance is due 4 weeks before the booking. Once paid, if the booking is cancelled more than 4 weeks in advance, any balance paid (less the deposit amount) will be refunded.
- If the booking is cancelled up to 2 weeks in advance, 50% of the balance (less the deposit amount) will be refunded.
- If the booking is cancelled less than 2 weeks in advance, no refund will be given.

### Other Information

Please note that Lowick School Bunkhouse is an extension of River Deep Mountain High Outdoor
Activities and the office is also on site. You will occasionally see instructors and staff members in
and around the building as they prepare for activity sessions and man the office. The toilets on site
are also shared with members of the RDMH staff, who may pass through the building to use these
at times.

Bunkhouse address Lowick School Bunkhouse Lowick Nr Ulverston LA12 8EB Contact address for queries and payments
River Deep Mountain High
Lowick Old School
Lowick
Nr Ulverston
LA12 8EB
015395 28666
info@rdmh.co.uk

# The Small Print

- Please note that when you make a booking you are entering a legal agreement with us and are agreeing to abide by the conditions set out below.
- A 25% deposit is required to fully secure your booking.
- The damage deposit is in addition to the hire charge and must be paid at least 4 weeks before your stay. The deposit is refundable at the end of your stay at the discretion of RDMH staff depending on the condition of the property and its contents. Part or all of the security deposit may be retained in the event of cancellation (see Cancellation Policy) or if there is cleaning or repair work to be done. We will refund the deposit if the bunkhouse is unavailable for reasons beyond our control. Our liability would not extend beyond the refund.
- The balance of the hire charge must be paid at least **4 weeks** before your stay in the bunkhouse. Failure to do so may result in your booking being cancelled and deposit retained.
- **DOGS:** Please note dogs are **NOT** permitted in the bunkhouse.
- Please do not arrive at the bunkhouse any earlier than 4pm and please depart before 12noon on the last day of your stay. If you need to vary these times please contact the office for permission.
- Our pricing structure is for up to 22 people. In some circumstances greater numbers can be accommodated at a cost of £10 per person. If more than 22 people are found to be staying at the bunkhouse without permission then we reserve the right to ask them to leave the site.
- The group leader is responsible for ensuring Fire Regulations are observed (see bunkhouse notice board). All accidents and damages must be reported to the office as soon as possible.
- We do not accept any liability for any damage, loss or injury to any member of your party
  or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves,
  our staff or contractors whilst acting in the course of employment by us.
- Please note that any data collected during the course of this booking may be kept on a computer.